

Spike Frog Volleyball Refund Policy

***NOTE: ALL REFUNDS (FULL AND PARTIAL) have a \$15 processing fee regardless of program, league, clinic, or activity cost**

1. **Full Refunds** will be granted up to **10 days before** starting any scheduled program, league, clinic, or activity. No questions asked. (Example: League Fee \$220 - processing fee \$15 = \$205 refund.)
2. **Partial Refunds** will be pro-rated **1-9 days before** starting any scheduled program, league, clinic, or activity. They will be pro-rated based on expenses incurred by Spike Frog Volleyball (Example: League Fee \$220 – Expenses T-shirt \$10 – processing fee \$15 = \$195 refund)
3. **Partial Refunds after** the start of any program, league, clinic, or activity lasting multiple weeks are subject to the following
 - a. **Week 1** – 75% refund, minus \$15 processing fee (Example: $\$220 * 75\% = \$165.00 - \$15 = \150 refund)
 - b. **Week 2** – 50% refund, minus \$15 processing fee (Example: $\$220 * 50\% = \$110.00 - \$15 = \95.00 refund)
 - c. **Week 3 or later** – No refund
4. Refund requests due to injury or other reasons beyond your control are subject to the same rules above
5. We do not transfer league fees to other programs/leagues

SEND REFUND REQUESTS TO LEAGUES@SPIKEFROG.ORG